



# Finnnet

Building a Better Tomorrow, Today



## ENHANCING GOVERNANCE EFFECTIVENESS AND BUILD TRUSTEES CAPACITY

INTEGRATING GOVERNANCE & AI

DATE: FRIDAY MAY 29, 2026

2:00 PM – 4:00 PM

SEO HOTEL, MACHAKOS

GOVERNANCE . TRAINING . EMPLOYEE BENEFITS . TECHNOLOGY

# ARTIFICIAL INTELLIGENCE



The ability of computers and software to perform tasks that typically require human intelligence. These tasks include learning from experience, **recognizing patterns**, understanding language, solving **complex problems**, and **making decisions**.

AI systems improve their performance by analyzing large amounts of data

# CASE FOR CORPORATE GOVERNANCE

Long term sustainability



Access to Capital



Operational/financial performance



Improved oversight, monitoring & evaluation



Human resource – skilled, healthy employees



Succession planning



# GOVERNANCE FAILURE





The opportunity of a lifetime  
needs to be seized during the  
lifetime of the opportunity

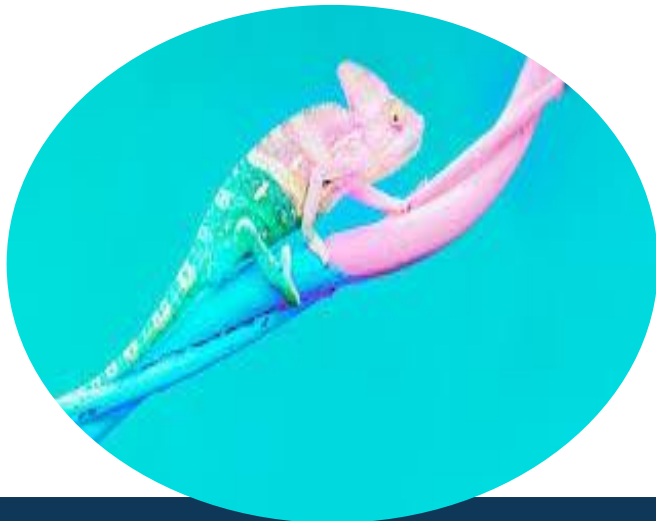
- *Leonard Ravenhill* - ””



# AI INTEGRATION – MINDSET CHANGE

## 1. Adaptability

- a) **Embrace Change** – Be open to new ideas and technologies
- b) **Flexibility** – Adjust strategies and plans as needed
- c) **Resilience** – Bounce back from setbacks and failures

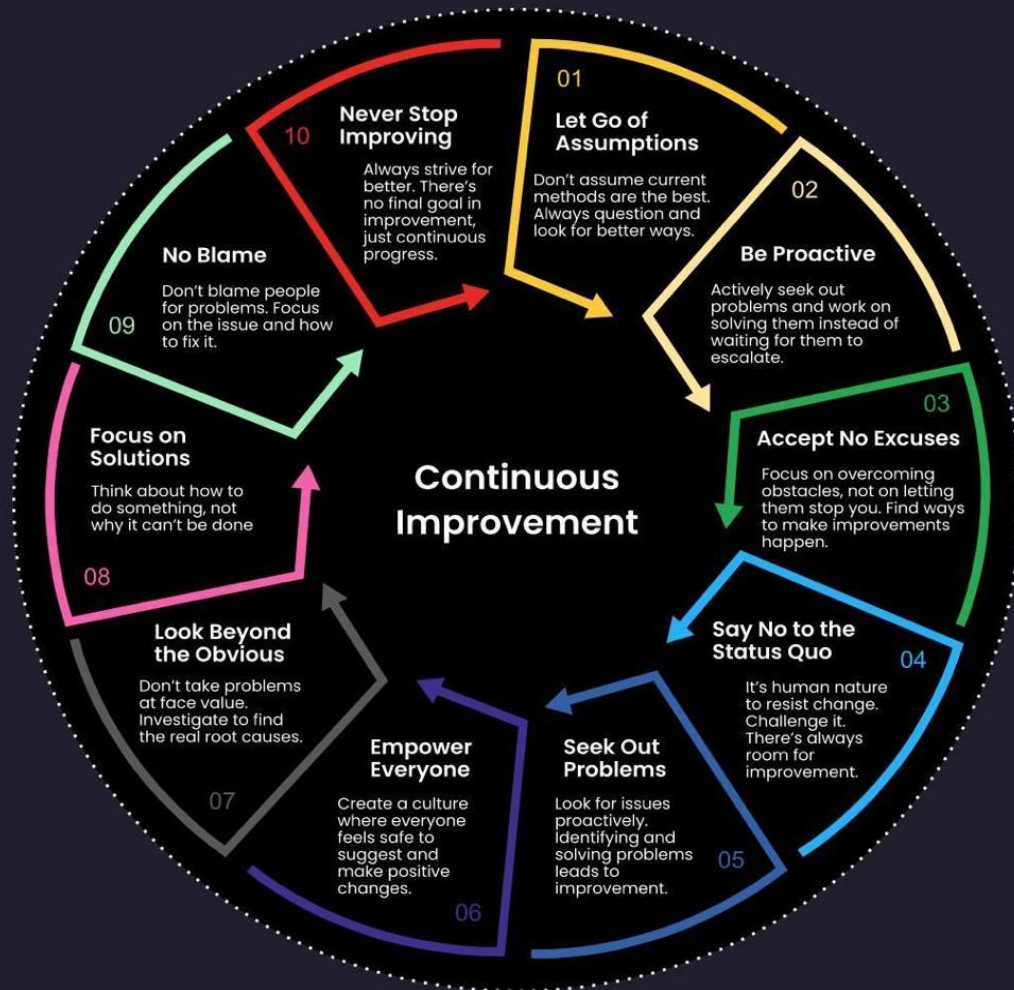



## 2. Continuous Learning

- a) **Stay Updated** – Keep abreast of industry trends and technological advancements
- b) **Curiosity** – Seek out new knowledge and experiences
- c) **Lifelong Learning** – Invest in personal and professional development

# 10 Principles of Kaizen

© Eric Partaker



Want a high-res PDF of this? Follow Eric Partaker  [Top Voice](#) and try my free newsletter.

## 3. Decision Making

- Risk Tolerance** – Be willing to take calculated risks
- Data Driven Approach** – Make informed decisions based on evidence
- Decisiveness** – Act promptly and confidently

## 4. Innovation

- Creative Thinking** – Generate new ideas and solutions for people, process & systems e.g., “Think Fridays”
- Experimentation** – Try out new approaches and learn from the results
- Failure Tolerance** – View failures as opportunities for growth



## 5. Communication

- a) **Clear & Concise** – Communicate effectively with all stakeholders
- b) **Active Listening** – Pay attention to feedback concerns e.g. “In my shoes”
- c) **Transparency** – Be honest and open about challenges and success

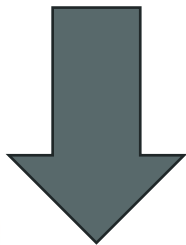
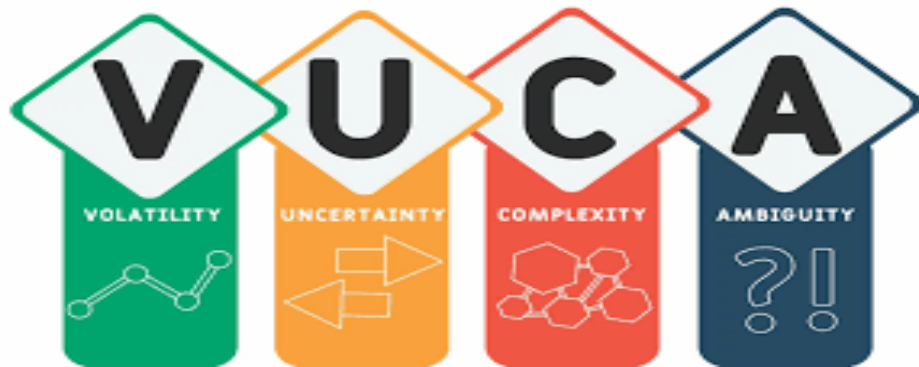
## 6. Strategic Thinking

- a) **Visionary Leadership** – Develop clear and inspiring vision for the future
- b) **Alignment** – Ensure that digital initiatives align with overall organizational goals
- c) **Long-term Perspective** – Consider the long-term implications of decisions

### The Four Key Characteristics of Strategic Thinking

1. Seeks to Influence What is not in Your Control
2. Consumes Information Omnivorously
3. Leverages Abductive Reasoning
4. Considers Multiple Variables Simultaneously

# WHY EMBRACE DIGITAL CHANGE?



**Non-Linear:** Small actions lead to disproportionate results. The unpredictability can create both risks and opportunities making it essential to understand the ripple effects of decisions.

**Strategy:**

Stay agile by [actively monitoring](#) external and internal trends using [scenario planning](#) to prepare for multi[le] outcomes and building systems that allow for quick pivots to minimize risk and maximize opportunities

**Incomprehensible:** Challenges too complex to fully understand and may be [interconnected](#) that resolving them may not be straightforward.

**Strategy:**

Encourage [collaboration](#) by bringing together diverse perspectives and expertise.

## WHY EMBRACE TECHNOLOGY?

**Technology Trends:** e-board, Tele/video conferencing, virtual meetings, paperless desk

Increased awareness among key **stakeholders** on rights and responsibilities of the Board

Increasing **complexity** of the nature of operations in organizations, **flexi hours**

**Litigation**, regulatory oversight and emergence of best practices

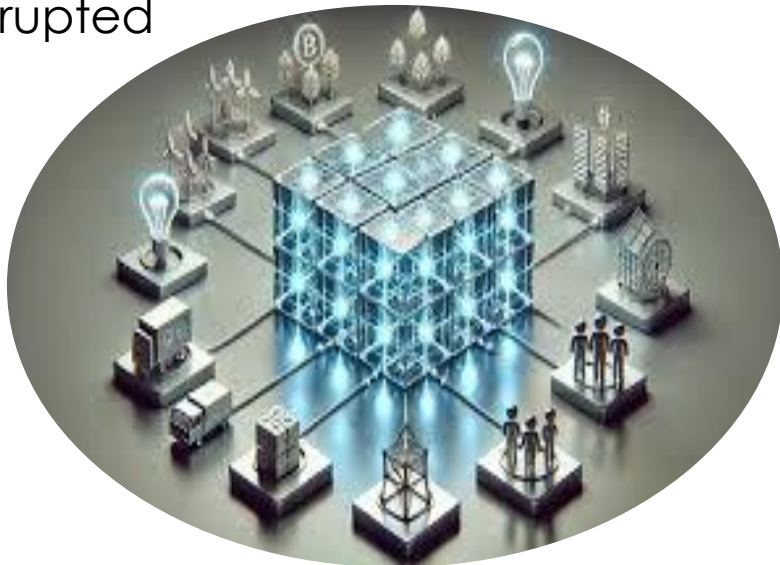
**Dynamic Markets** and Globalization

Emergence of the “**ever busy**” director

# TECHNOLOGY TRENDS SHAPING THE FUTURE

## 1. Blockchain: Ready for Business

The attractiveness of blockchain lies in the possibility of a new type of ledger – one that can be **continuously updated** and verified without the threat of being altered or corrupted

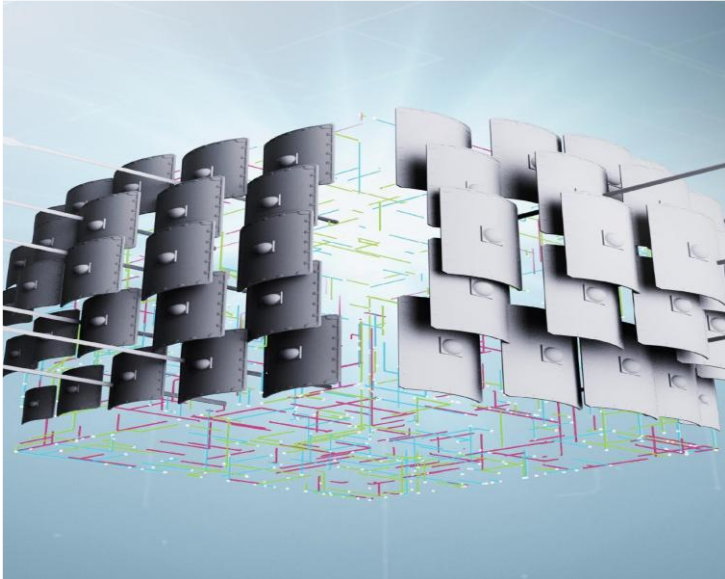


- a) **Secure Record Keeping:** Blockchain offers an immutable and **transparent ledger** for string legal documents, contracts and financial information
- b) **Smart Contract:** Automated execution of legal agreements based on **pre-defined conditions** can streamline processes and reduce disputes
- c) **Decentralized Processes:** Blockchain can enable **decentralized procedures** mechanisms, potentially bypassing traditional centralized approval systems

# TECHNOLOGY SHAPING THE FUTURE

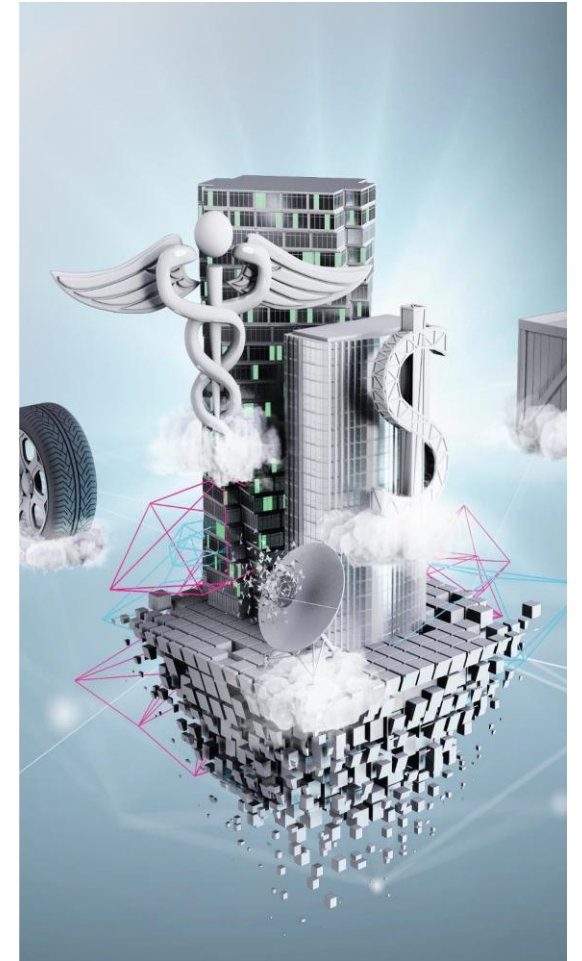
## 2. Cyber Security: Real Defense

Data management and protection are hot topics in the financial sector. Schemes handle **sensitive financial information** which makes it a significant target for hackers and data breaches



## 3. Cloud Goes Vertical

An important advantage of a cloud-based system is the **continual updating of information**, which allows to analyze data and make decisions based on cutting-edge information



## TECHNOLOGY SHAPING THE FUTURE

### 4. Artificial Intelligence (AI): Automating at Scale

As the application of AI to create self-learning systems continues to be integrated into **accounting tasks, minute taking** technological systems will take on repetitive and time-consuming jobs, leaving the analytical and managerial tasks to humans



- a) **Predictive Analytics:** AI can **analyze vast datasets** to predict investment outcomes, identify potential biases, and optimize trading options
- b) **Natural Language Processing:** This technology enables automated financial summarization, **taking minutes**, research and even profile clients and draft contracts
- c) **Virtual Support:** While not a complete replacement for human support, AI can assist in preliminary clients' profile, routine decisions and even investment advice

# TECHNOLOGY SHAPING THE FUTURE



## 6. Big Data Analytics

Investing is significantly becoming more analytical, and technology will help push trading from reactionary and transactional to proactive and analytical

## 6. Virtual and Augmented Reality (VR/AR)

- a) **Immersive Information Presentation:** VR can create realistic simulations of transaction outcomes, or other outcomes.
- b) **Remote Meetings:** AR can overlay digital information onto the physical world, enhancing the experience for remote participants.
- c) **Information Dissemination:** VR/AR can provide immersive training experiences to potential clients.



## TECHNOLOGY SHAPING THE FUTURE

### 7. Facial Recognition & Biometrics

- a) **Identity Verification:** Biometric data can be used to **verify** the identity of clients
- b) **Surveillance:** Facial recognition technology can aid in **confirmation** of legitimate clients



### 8. Online Dispute Resolution (ODR)

- a) **Accessible Justice:** ODR platforms provide a convenient and **cost-effective** way to resolve disputes without the need for in-person court appearances.
- b) **Mediation and Arbitration:** AI-powered tools can assist in mediation and arbitration processes, offering **neutral advice** and facilitating settlements.

## BENEFITS OF DIGITAL TRANSFORMATION

- 1. Improved Efficiency:** Automation of tasks and processes reduces workload and improves turnaround times
- 2. Enhanced Transparency:** Digital records and public access to information increase transparency and accountability
- 3. Increased Accessibility:** Member portal promotes accessibility to member in remote areas
- 4. Reduced Costs:** Digitization can reduce operational costs, such as paper consumption and travel expenses
- 5. Improved Decision Making:** Data-driven insights can inform better decision-making by the Trustees

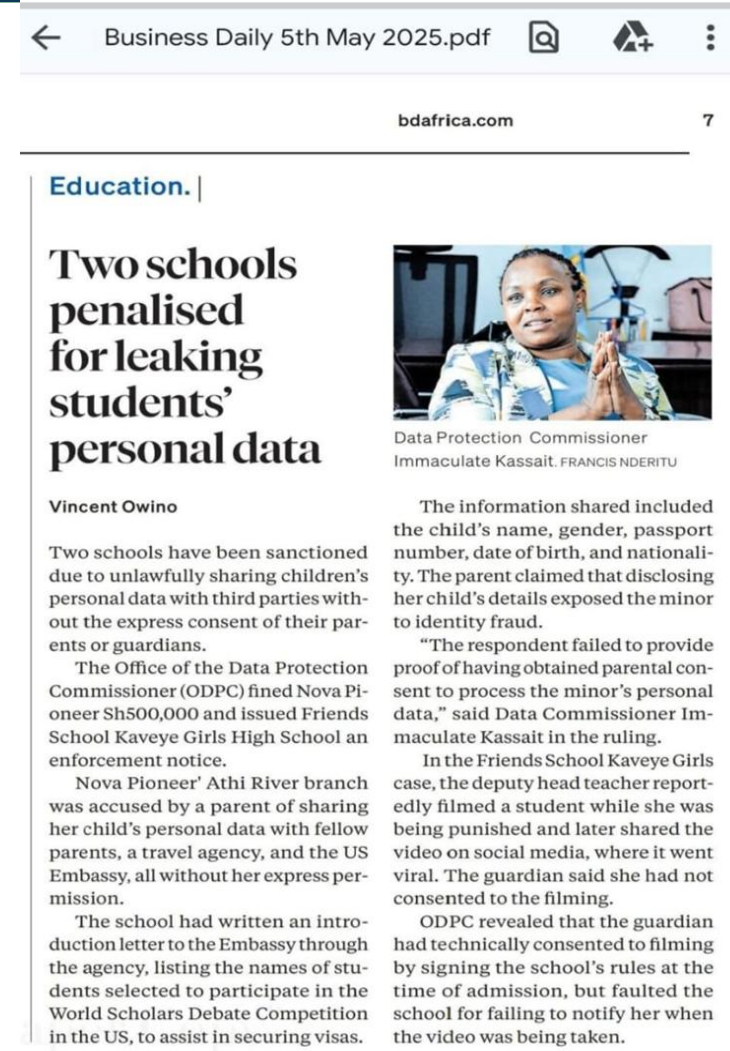


**“The digital race is not between the big and small but between the most agile and the ones resistant to change”**

# CHALLENGES OF DIGITAL TRANSFORMATION



1. **Digital Divide:** Ensuring equitable access to technology is crucial to prevent further marginalization of disadvantaged groups
2. **Data Privacy & Security:** Protecting sensitive data and preventing cyber attacks is a top priority. Robert Kioko & Ferdinand Metropolis Star Lab fined Ksh.500,000/= for WhatsApp spam, privacy violations. (Sept 2024)
3. **Resistance to Change:** Overcoming resistance to change from within can be challenging
4. **Ethical Implications:** The use of AI and other emerging technologies raises ethical concerns related to bias and accountability



Thank you



0722 805984



[hkilongosi@gmail.com](mailto:hkilongosi@gmail.com)